

December 6, 2021



Trina Reed
Director
Levittown Public Library
1 BLUEGRASS LANE
LEVITTOWN, NY 11756

Dear Trina Reed,

At Baker & Taylor, we fully support our customers' missions to enhance literacy and learning in their communities. Over our 193-year history, we have collaborated on many successes and weathered many challenges together, and the ongoing COVID-19 pandemic has required us to adapt and find new solutions during unprecedented times.

As your Sales Consultant, I want to express my sincere gratitude for your continued customer loyalty over the past 21 months. Amidst all the virtual meetings, phone calls, and emails, you have endured, and I can't thank you and your team enough for the opportunity to serve as your B&T Sales Consultant. You may know that B&T now operates as an independent, privately-owned entity after a divestiture from the Follett Corporation. Our President and CEO Aman Kochar will continue to lead the company into the future. It's an exciting time for our business and I am enthusiastic about the possibilities this transition will bring.

Your loyalty and support energize my efforts and my dedication to serving you and offering the best solutions to help you in your mission to promote lifelong literacy to the communities you serve. So, during this holiday season and as we close 2021 I hope you know how much you mean to me and Baker & Taylor. Your partnership is the critical ingredient to our shared success.

Happy Holiday Season,

Javita M

Tarita Murray

Baker & Taylor Sales Consultant