Thank you for shopping at Ashley! For your convenience, we now offer a pay online option.

Click here to pay

Looking for a new career? We are hiring!
Apply at http://careers.ashleyne.com

Farmingdale
1648 BROADHOLLOW RD.
FARMINGDALE NY 11735

Sales Order
0571203584

Estimated Date	Document Date
09/06/23	08/15/23

For Store Directory, Customer Care, and Deliveries: Call or Text (732) 548-1200
Email: customercare@ashleyne.com

Sold To
Levittown Public Library 1 Bluegrass Lane LEVITTOWN, NY 11756 Cell: 516 731-0969 admin@levittownpl.org

Deliver To
Levittown Public Library 1 Bluegrass Lane LEVITTOWN, NY 11756

	Terms	Salesperson	Customer #	Store
	No Terms	DEVIN BERNARD	0571203584	057
	Printed: 08/15/23 10:59AM			
D - Delivery				

Ln#	Model/Description	Order	Reserve	Price	Amount
1	D Model: 8721338 SOFA Sofa	1 EST	0 09/06/23	$599.99	$599.99

2	D Model: 8721314 OTTOMAN Ottoman	1 EST	0 09/06/23	$379.99	$379.99

Customer Acceptance of Terms & Conditions on Reverse Side.
The merchandise you have ordered is promised for delivery on or before 09/06/23

Amount Due:	$8,342.07

If the merchandise ordered by you is not delivered by the promised delivery date, Ashley Furniture HomeStore must offer you the choice of (1) canceling your order with a prompt, full refund of any payments you have made, or (2) accepting delivery at a specific later date.

Ln#	Model/Description	Order	Reserve	Price	Amount
3	D Model: D629-45 RECT DINING ROOM EXT TABLE RECT Dining Room EXT Table	2 EST	0 09/06/23	$799.99	$1,599.98
4	D Model: D629-00 UPHOLSTERED BENCH Upholstered Bench	2 EST	0 09/06/23	$239.99	$479.98
5	D Model: D629-01 DINING UPH SIDE CHAIR (2/CN) Dining UPH Side Chair	12 EST	0 09/06/23	$169.99	$2,039.88
6	D Model: D372-16 ROUND DINING ROOM TABLE Round Dining Room Table	2 EST	0 09/06/23	$339.99	$679.98

Customer Acceptance of Terms & Conditions on Reverse Side.
The merchandise you have ordered is promised for delivery on or before 09/06/23

Amount Due:	$8,342.07

If the merchandise ordered by you is not delivered by the promised delivery date, Ashley Furniture HomeStore must offer you the choice of (1) canceling your order with a prompt, full refund of any payments you have made, or (2) accepting delivery at a specific later date.

Ln#	Model/Description	Order	Reserve	Price	Amount
7	D Model: D372-06 DINING UPH SIDE CHAIR (2/CN) UPH Side Chair	8 EST	0 09/06/23	$149.99	$1,199.92
8	D Model: T736-7 CHAIR SIDE END TABLE Chair Side End Table	1 EST	0 09/06/23	$349.99	$349.99

Merchandise:	$7,329.71
Delivery Charge:	$349.99
Tax:	$662.37
Total Sales Order:	$8,342.07

Customer Acceptance of Terms & Conditions on Reverse Side.
The merchandise you have ordered is promised for delivery on or before 09/06/23

Amount Due:	$8,342.07

If the merchandise ordered by you is not delivered by the promised delivery date, Ashley Furniture HomeStore must offer you the choice of (1) canceling your order with a prompt, full refund of any payments you have made, or (2) accepting delivery at a specific later date.

Thank You for Your Purchase!

If you have any questions or concerns, please call or text our Guest Experience Center at (732) 548-1200 or e-mail feedback@ashleyne.com

You have just purchased the best furniture available for the price. With proper care, your new furniture should provide years of dependability and beauty. The items in our showroom represent the fit, finish, tailoring, and quality of the merchandise you will soon receive.

Delivery Dates and Time Windows - Orders scheduled for Home Delivery will be delivered on the date agreed upon at the time of purchase. To provide our guests with the best delivery experience possible notifications are sent via text, phone, or email within 72 hours of delivery to confirm the date. Additionally, you will be provided a 4-hour time window within 36 hours of your scheduled delivery. Please note the 4-hour window is selected by geographic location and cannot be changed. In the event you are not home to accept delivery a $99.00 re-delivery fee may apply, and your original delivery fee is non-refundable. Because the Delivery Date noted on your receipt is assigned based on the product and manufacturing information available to us at the time of your purchase, it is subject to change based on availability from the manufacturer. In any event you will be contacted immediately. Please note that your order may require multiple deliveries. We are unable to accommodate requests for delivery during a specific time of day.

Acceptance of Delivery - On the day of your delivery, you will receive a call approximately 30 minutes prior to arrival. In addition, before arrival existing furniture must be moved/removed and pathways must be clear to ensure unobstructed access for our delivery team. Ashley HomeStore is not responsible for moving existing furniture at the delivery address. Ashley HomeStore offers free removal and haul-away of old mattresses. However, we reserve the right to refuse removal of soiled or stained mattresses due to health concerns. A responsible adult (18 years or older) must be present to accept and sign for your delivery. Merchandise will not be left at a delivery address if unattended or if a signature cannot be obtained. If a responsible adult is not present to accept delivery, a $99.00 re-delivery fee may apply. If you live in a housing community, complex, or building, you are responsible to inform the trusted advisor of any building restrictions or necessary Certificate of Insurance (COI), so that we may prepare accordingly. Our delivery teams are fully trained to ensure proper care is taken with every piece of furniture. A demonstration of your new furniture will even take place! All furniture is handled with care, however if something happens we have you covered. In the event of any accidental damage to either your furniture or home, photos of the damage will be taken by the delivery team. A prompt resolution of the situation will take place based on the extent of damage. Our skilled resolution specialists will review the following options with you:

- An Ashley Certified specialist will be scheduled to perform an in-home service to bring your furniture up to showroom standard.
- The delivery team will take back the damaged item and a replacement will be scheduled for delivery.
- The delivery team will take back the damaged item and you are entitled to a refund or a credit available at the store to reselect.
- Please note it is extremely important you sign damaged on your delivery receipt.

An electronic or manual signature on the delivery receipt at time of delivery or pick-up acknowledges that the merchandise has been received, inspected, and meets expectations. After delivery or pick-up, Manufacturer Warranty applies ONLY.

Delivery Walk Ups - Your standard delivery fee includes upstairs deliveries up to 3 floors. There is a fee of $10 per piece per floor if delivery requires walk up to floors 4 or 5. The delivery team is not responsible for any deliveries over the 5th floor.

What if an item does not fit upon Delivery? - You can refuse an item that does not fit at the time of delivery. If you refuse the item and you wish to return to our showroom to reselect, a second delivery charge will be applied. We offer a guaranteed in-home delivery service as an option with additional applicable fees. Please note delivery charges are non-refundable.

Floor Samples/Clearance Items - Floor sample and clearance merchandise are sold "As Is" and are non-refundable. Pick-ups must be made within 48 hours from purchase. All sales are final.

Special Order Merchandise, Phone Orders, or Internet Orders - Items are considered "special order" if there is no merchandise from your desired selection available in any one of our showrooms. With a special order purchase you have agreed to a 50% down payment which is non-refundable and non-transferable. Any "Direct ship" merchandise cannot be cancelled or refunded.

Layaway - We accept layaways purchases. If cancelled after the 15th day of purchase all payments remain as store credits and are non-refundable.

Order Changes/Modifications - All orders go through a thorough quality control process which starts 72 hours prior to delivery. Due to this, orders may be changed/modified up to 72 hours before the scheduled delivery date. Exceptions may be made on a case by case basis within 72 hours of delivery, however please note this may change your delivery date and a $99.00 re-delivery fee shall apply.

Refunds - Refunds may be due based on changes or modifications to an order. Payments in the form of cash will be refunded in the form of a check within 14 days. Payments in the form of Credit Card/Debit Card will be refunded back to the original card.

Returns - Returns or refunds of any kind are not accepted after delivery

Warranty information - We offer a 1-year limited Manufacturer Warranty beginning on the original date of delivery. This warranty applies to manufacturer defects ONLY (lamps, rugs, accessories, and fire pit tables are not included). During the 1-year warranty period, Ashley Furniture HomeStore will service the merchandise at no cost to the guest. Services include part orders and repairs performed by an Ashley Certified specialist and are only offered for manufacturer defects. If repairs can be made, you are not entitled to any exchanges or reselections, and we reserve the right to properly verify the condition and nature of any damages before offering service. Merchandise serviced is still covered for the remainder of your 1-year Manufacturer warranty period. This limited warranty applies exclusively to the original purchasing guest at the original address at which the merchandise was delivered. Please contact us to request a copy of the full warranty. Showroom merchandise and clearance items are sold "as is" and are not covered by manufacturers' limited warranties. Limited warranties do not apply to rented, business, commercial, institutional, or other non-residential uses. Other warranty limitations may apply. Warranty claims must include the original receipt.

Protection Plan - We offer a 5-year comprehensive Protection Plan. This plan covers MOST accidents and incidents occurring in the home which would not be covered by our Manufacturer Warranty (the Protection Plan does not cover normal wear and tear and does not substitute as a cleaning service). Please refer to the service agreement for more coverage details.

Outdoor Furniture - Guests are responsible for installation of gas/propane connections with fire pits, or patio heaters. Additionally, assembly of outdoor swings.

Email - By providing your e-mail address you can track your scheduled delivery online.

The use of Personally Identifiable Information You Choose to Provide allows us the following:

- Notify you of advertisements and promotions related to ASHLEY HOMESTORE® retail furniture store using the Internet, e-mail and mail sent via the U.S. Post Office.
- Communicate great values and featured items to you.
- Comply with valid legal procedures, requirements, regulations, and statutes.
- Customize your shopping experience.

In effort to provide our valued guests with the most up to date and accurate information, Ashley HomeStore is continuously implementing real-time updates to our showrooms. Due to the immediate nature of these updates the correction of any errors and/or omissions can happen at any time without prior notice. This information may include but is not limited to pricing, availability, suggested use, fitment, compatibility, and warranties. Ashley HomeStore is not responsible for any additional charges, labor, loss, or damage incurred as a result of information, correct or incorrect, referenced or products purchased from Ashley HomeStore.

I have fully reviewed the sales order terms and conditions with the guest.

Trusted Advisor: _____ Date: _____/_____/_____

Store Operations: _____ _____ Date: _____/_____/_____

I have read and understand this agreement, and I accept and agree to all its terms and conditions. I enter into this agreement voluntarily, with full knowledge of its effect.

Guest Signature: _____ Date: _____/_____/_____